



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**Amendment/Response Transmittal**

In Re Application of

Applicant : S. M. Jordan, et al.  
Serial No. : 09/632,341  
Filed : 3 Aug 2000  
Examiner : Rachel L. Porter  
Group : 3626  
Entitled : System and Method for Measuring and Managing Performance in an Information Technology Organization  
Docket No. : END920000041US1

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing is an **Amendment/Response** in the above-identified Application.

- ☒ No additional fee is required.  
☐ The fee has been calculated as shown below:

(Col. 1)	(Col.2)	(Col.3)	Other Than Small Entity
CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE  ADDITIONAL FEE
TOTAL * _____	MINUS** _____	= _____	
INDEPENDENT * _____	MINUS*** _____	= _____	
_____ FIRST PRESENTATION OF MULTIPLE DEPENDENT			
			\$ _____
TOTAL			

- ☐ Please charge IBM Corp. Deposit Account No. **09-0457** in the amount of \$ \_\_\_\_\_. A duplicate copy of this sheet is enclosed.  
☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to IBM Corp. Deposit Account No. **09-0457**. A duplicate copy of this sheet is enclosed.  
☒ Any additional filing fees required under 37 C.F.R. 1.16.  
☒ Any patent application processing fees under 37 C.F.R. 1.17.

☒ **CERTIFICATE OF MAILING UNDER 37 CFR 1.8(A)**  
I hereby certify that the enclosed or attached correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 19 Oct 2004 (Mail Stop RCE)

Name of person mailing paper: Judith A. Beckstrand

Signature *Judith A. Beckstrand* date 19 Oct 2004

Respectfully submitted,

S. M. Jordan, et al.

By:

*Shelley M Beckstrand*  
Attorney: Shelley M Beckstrand  
Registration No.: 24,886  
Telephone: (276) 238-1972

Address: 61 Glenmont Road  
Woodlawn, VA 24381

Date: 19 Oct 2004



THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.  
Serial No. : 09/632,341  
Filed : 3 Aug 2000  
Examiner : Rachel L. Porter  
Group : 3626  
Entitled : System and Method for Measuring and  
Managing Performance in an Information  
Technology Organization  
Docket No. : END920000041US1

**AMENDMENT AFTER FINAL**

Honorable Commissioner  
for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Responsive to the Office action of 19 Jul 2004, please  
amend the above-identified application as follows:

Several months ago applicants' attorney provided a  
change of address submission to the Office, having moved  
from New York to Virginia. In responding to this Amendment,  
please use the new address, which is also provided below on  
the signature page.